## Welcome/Bienvenue to/au Sudbury, Ontario



390 Elgin Street South, Sudbury, Ontario P3B 1B1 Phone: 705-675-1273 Fax: 705-671-1766 Toll Free Reservations: 1-800-424-6423

The Quality Inn welcomes you to clean, comfortable, affordable, 100% Smoke Free accommodations. We hope this directory will assist you in locating the many facilities which are in and around the Inn. Should you require additional information, please do not hesitate to contact us at the Front Desk.

We are proud of our facilities and our gracious staff. Their consistent courteous service will help to set the stage for an enjoyable stay.

Thank you for choosing to stay with us. We look forward to welcoming you on your next visit to Sudbury.

#### The Quality Inn Team

L'Hôtel Quality Inn vous souhaite la plus cordiale bienvenue à nos chambres propres, confortables, abordables et à 100 % non-fumeur. Nous osons croire que ce répertoire vous aidera à découvrir toutes les facilités dans l'hôtel et aux alentours. Si vous désirez de plus amples renseignements, n'hésitez pas de communiquer avec nous au comptoir d'accueil.

Nous sommes fiers de notre établissement et de notre personnel courtois et affable dont les services et l'attention contribueront à vous assurer un agréable séjour parmi nous.

Merci d'avoir choisi notre Quality Inn. Nous espérons vous recevoir à nouveau lors de votre prochaine visite à Sudbury.

L'équipe Quality Inn

### About Us

#### LOCATION

Located on 390 Elgin Street in downtown Sudbury.

#### **GUEST ROOM FACILITIES**

- In-room Keurig coffee makers with Timothy's coffee
- Colour cable TV with remote control and AM/FM clock radio
- CNN, TSN, A&E
- USB charging ports in all rooms
- Air conditioning
- Voice mail
- Free high speed wireless internet access

#### SERVICES

- · Valet service Monday to Friday
- Room Service Available
- Lounge 390
- · Complimentary weekday newspaper in lobby area
- Pop machines located on 1st, snack area 24 hours
- · Vending machine just off lobby 24 hours
- · Ice machines located on 2nd and 3rd floors
- Fitness Centre 24 hours
- Business Centre 24 hours
- Free local calls
- Outside Smoking Area

#### MEETING FACILITIES

7 meeting rooms available to accommodate up to 160 people

#### Business Centre

- Fax and Photocopy service available at the Front Desk
- · Computer and internet access can be arranged
- Business Centre located in the lobby

FORGOT TO BRING SOMETHING WE JUST MIGHT HAVE WHAT YOU NEED!

We can provide complimentary: toothbrush, toothpaste, razor, shaving gel, combs, deodorant, mending kits



QUALITY INN SUDBURY

### Guest Services

CHECK OUT TIME 12:00 pm CHECK IN TIME 3:00 pm ADMINISTRATION - GENERAL MANAGER Dial 503 **Dial** 502 ACCOUNTING FRONT DESK/HOTEL OPERATOR Dial 0 WAKE UP SERVICE Dial 0 LOST AND FOUND Dial 0 **Dial** 110 HOUSEKEEPING BUSINESS SERVICES Dial 0 Dial 504 CATERING

If you are planning a conference, please contact our Catering Office.

Crib, Cot Dial 0

Local Calls Dial 9 + Area Code + Number

**Long Distance Direct Dial** Dial 9 + 1 + Area Code + Number **Long Distance** Dial 9 + 0 + Area Code + Number

Credit Card, Collect or Operator Assistance

Rooм то Rooм Dial Room Number

FAX SERVICE Dial 0

Our fax number is 705-671-1766.

**Messages** Dial \*240 A light on your phone indicates there is a message for you.

#### VALET AND DRY CLEANERS Dial 0

Dry cleaning services are provided by a reputable, independent company with same day delivery. Available Monday through Friday - except Holidays. Bring items to the Front Desk before 8:00 am for same day return. We act only as an agent and accept no responsibility for lost or damaged goods.

#### GUESTS WITH SPECIAL NEEDS

In case of emergency, your safety is our first concern. Please inform the Front Desk upon check-in if there is a guest with a disability in the room. We appreciate your help.

#### PET FRIENDLY

Rooms are available for guests with pets. A daily pet fee of \$15.00 per pet will be charged to your room.





## Guest Services

#### MAIL

Out-going mail, please leave at the Front Desk daily. Incoming mail will be held at the Front Desk for pick-up.

#### STAY OVERS

If you wish to extend your stay, please notify our Front Desk personnel by 10:00 am and we will be happy to accommodate you upon our availability.

#### COTS AVAILABLE UPON REQUEST

#### QUIET TIME

For the convenience and comfort of all guests, we request that noise levels be kept to a minimum after 11:00 pm.



## **Business Services**

At the Quality Inn, we will assist in every way we can to make your business trip or meeting a success. We offer the business traveller many amenities and services.

- · Complimentary in-room morning coffee
- Complimentary newspaper located in lobby
- · Special corporate rates
- Fax, photocopying and message service
- Courier pick-up
- Unlimited, free local calls
- Meeting rooms
- · Express check-in and check-out
- Choice Privileges, our frequent guest program
- Voice mail
- Free high speed wireless internet access available
- Aeroplan Points

Ask us for details at the Front Desk



## Important Numbers

BA	NKS & BANKING MACHINES	
•	Royal Bank	
	72 Durham Street	
•	CIBC	
	116 Cedar Street	
•	Bank of Montreal	
	79 Durham	
•	Scotia Bank	
_	57 Durham	
•		
	43 Elm Street	
BEER & LIQUOR STORES		
•	Beer Store	
	42 Lorne Street	
•	LCBO	
	190 Cedar Street	
Ем	ERGENCY	
•	Police Emergency	
•	Regional Police	
•	O.P.P	
•	Fire Department	
•	Ambulance	
•	Poison Control Centre	
Ho	SPITALS	
•	Sudbury Regional Hospital (Health Sciences North)	
	41 Ramsey Lake Road	
•	Lasalle All Day Walk In Clinic	
	1813 Lasalle Boulevard	
•	Northwood Medical Clinic (After Hours)	
	2009 Long Lake Road, Suite 101	
	Mon-Fri: 8:00 am - 9:00 pm, Sat-Sun 9:00 am - 4:00 pm	
•	Notre Dame Medical Centre	
	430 Notre Dame Avenue	



# Important Numbers

Houses of Worship		
•	Church of the Epiphany Anglican	
	82 Larch Street	
•	All Nations Church Baptist	
	885 Prete Street	
•	St. Andrews United Church	
	111 Larch Street	
•	Church of Christ the King Roman Catholic	
	21 Anne Road	
•	Holy Redeemer Church Roman Catholic	
	1887 Bancroft Drive	
•	Salvation Army	
	107 Lorne Street	
•	St. Mary's Ukrainian Church	
	40 Notre Dame	
•	Knox Presbyterian Church	
	73 Larch Street	
M	ISCELLANEOUS	
•	Chamber of Commerce	
•	Parks & Recreation Dept	
•	Tourist Information Dept./Rainbow Country Travel Assoc 705-522-0104	
•	Road Conditions	
•	Weather Conditions	
The second secon		
IA	<b>XI SERVICE</b> Aaron Taxi	
	Adron laxi	
Transportation		
•	City Transit	
•	Bus Terminal	
	Greyhound - 1663 The Kingsway	
	Ontario Northland - 1663 The Kingsway	
Airport		
	2621 Skead Road, Garson	
	• Air Canada	
	• Bearskin Airlines	
	• Porter Airlines	
•	Train Station - Via Rail	



# Things To Do

Fair Banks Provincial Park

Museums• Anderson Farm Museum, Lively705-692-4448• Copper Cliff Museum - seasonal only705-692-4448• Greater Sudbury Police Museum705-675-9171• Northern Ontario Railroad Museum705-858-5050
TOURIST ATTRACTIONS         • Science North - Science Centre, Imax       705-523-4629         • Dynamic Earth.       705-523-4629         • Cortina Boat Cruise       705-522-3700         • Downtown Farmer's Market       705-674-5115         • Sudbury Slots       705-855-9001         • Silver City Cinemas       705-521-0069         • Sudbury Theatre Centre       705-674-8381 Ext. 21         • Art Gallery of Sudbury       705-675-4871
<ul> <li>FESTIVALS</li> <li>Northern Lights Festival Boréal - July</li> <li>Sudbury Dragon Boat Festival - July</li> <li>Blueberry Festival - July</li> <li>Canadian Garlic Festival - August</li> <li>Cinefest Sudbury International Film Festival - September</li> <li>Downtown Sudbury Ribfest - September</li> </ul>
RECREATIONAL FACILITIES         • Sudbury Arena       705-671-3000         • YMCA       705-674-8315         • Good Life Fitness - 2 Locations       705-522-4300         1933 Regent Street       705-522-4300         2015 Lasalle Boulevard       705-560-3193         RECREATION
<ul> <li>Swimming - Bell Park</li> <li>Skating - Sudbury Arena</li> <li>Boating - Ramsey Lake</li> </ul>
Conservation Areas  Lake Laurentian Nature Chalet
Provincial Parks  • Killarney Provincial Park



## **Emergency Information**

In An Emergency Dial 9 + 911

In case of emergency, call the Front Desk Dial 0

The Quality Inn is completely equipped with heat and smoke detectors and alarms. Our design, emergency exits and doors all meet the stringent requirements of the Ontario Fire Marshal. Our staff have all been trained to handle emergency situations. Although the chance of fire occurring is minimal, just in case . . . please take a few moments to read the following:

#### BE PREPARED:

Read the detailed instructions from the Fire Marshal on the back of your room door. Locate the fire exit nearest to your room. Locate the nearest fire extinguishers and fire alarms. Always know where your room key is.

#### If THE FIRE ALARM SOUNDS OR YOU SMELL SMOKE:

Stay calm. Do not panic. Touch the door to your room. If it is hot do not open it. If the door feels normal, open it and check the hallway. If the alarm has not yet sounded, but you smell smoke, sound the alarm. If there is no smoke in the hallway, leave your room. Take your room key with you. Close the door behind you and go to the nearest emergency exit. If there is smoke in the stairwell, go to the opposite end of the hallway or return to your room. Any guests with disabilities should call the desk clerk for assistance.

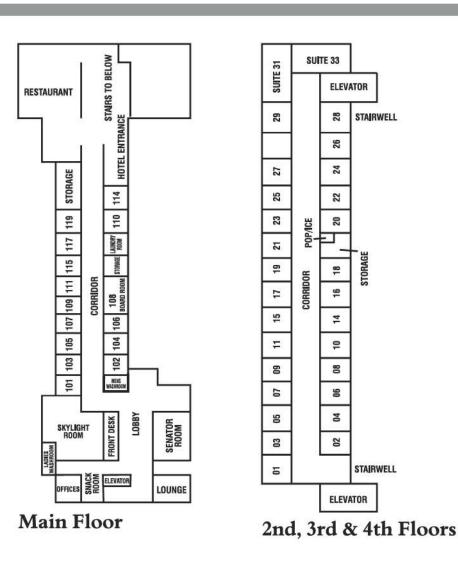
#### IF YOU HAVE TO STAY IN YOUR ROOM:

Fill the bathtub with cold water. Soak sheets and towels and put them around the base of the door. Call the switchboard, tell them your room number and explain that you are staying in your room because of smoke in the hallway or stairwell. If smoke begins to enter your room, crouch down beneath the level of smoke and cover your nose and mouth with a wet cloth.

#### To PREVENT FIRES:

Do not smoke in bed. Be sure to extinguish all cigarettes and cigars. Do not use any cooking or heating appliances other than those supplied by the hotel. Keep matches out of reach of children.





HALLWAY SENATE II STORAGE ROOM SENATE BOARDROOM II **FOYER** EXIT/STAIRS BOARDROOM I STAIRS SENATE I **ELEVATORS** ELEVATOR BANQUET KITCHEN HALLWAY "B" Level "A" Level

